



Program Name: **The Jefferson Health Plan EAP**
Toll-Free Number: **877-233-0976**
EAP Website: www.achievesolutions.net/JHP



Eligibility:

Plan participants enrolled under the member organization's Jefferson Health Plan coverage, including employees, spouses & dependents are eligible for the benefits offered through the EAP Program. In addition, any other household members of a JHP covered employee may use the EAP. Employees of JHP member organizations who are not covered by the Jefferson Health Plan are also eligible.

EAP Counseling:

5 visits per problem or issue: services are delivered by licensed, experienced behavioral health clinicians and may occur face-to-face, via secure video or telephonically per the member's preference

Legal & Financial Benefit:

A free consultation per problem or issue can be accessed through the toll-free number. Additional services beyond the initial consultation are available at a discounted rate. Self-serve tools for building standard legal documents and modeling financial commitments such as retirement planning and mortgage terms, in additions to relevant articles and other resources are available on the EAP website.

Work-Life Balance Benefit:

Assistance is available for locating and connecting with referral services for such Work-Life Balance challenges as childcare, eldercare and concierge assistance with daily living needs; e.g., planning special occasions and travel, locating reliable skilled tradesmen to address home and household needs, help with unexpected personal / family events, etc.. Related information and resource locator tools are available on the EAP website.

Management Consultations:

Consultation on workplace, employee and team issues, including planning for a referral of an employee to the EAP, can be accessed through the toll-free number. This assistance is not limited in occurrence.

Management Referrals:

Assistance with planning for and implementing formal referrals related to job performance and/or job jeopardy is available through the toll-free number.

Crisis Incident Debriefing:

Onsite services are available on a per-hour, Fee-for-Service basis. Call the toll-free number to make arrangements.

Orientation & Training:

Orientation and Training are available on a per-hour, Fee-for-Service basis. Call the toll-free number to make arrangements.